



## **QUALITY POLICY**

**Management of REACTIVOS PARA DIAGNÓSTICO, SL, assumes the commitment to continuously guarantee that the production of culture media and reagents for microbiology, satisfies the customer's and regulatory requirements, to consolidate and expand our position in the market and guarantee the strategies and commitments of the company itself.**

Quality is essential for the future and progressive development of the company, for this reason the Management of Reactivos para Diagnostico, S.L. assume the following commitments:

1. Work in accordance with the applicable legal and regulatory requirements.
2. Satisfy customer requirements, and improve their satisfaction.
3. Establish and review quality objectives annually.
4. Maintain the effectiveness of the quality system according EN-ISO13485: 2016 and EN-ISO9001: 2015.
5. Achieve staff motivation and continuous orientation towards the recognition of quality as a task and objective, through intensifying training.
6. Optimize the management of technical, human and knowledge resources, to ensure that the company carries out its activities correctly, safely and following the described systems.
7. Work with effort and improvement to maintain the confidence acquired in our customers.
8. Involve our suppliers, customers and other interested parties in quality management processes, leaving our internal policy available any time.
9. Guarantee management of the risks that could affect the conformity of the products.
10. Include the concepts of the quality policy in the strategic direction of the organization.
11. Reaffirm the commitment to the impartial performance of the internal Quality Control Laboratory.

General Management appoints Daniela Terlevich as a representative of the management, who acts as the person in charge of Quality Management and has defined authority to ensure that the Quality Management System is implemented, effective and maintained.

Martí Asensio García  
Managing Director  
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